



## Volunteer Opportunity

<b>Opportunity:</b>	Volunteer Duty Support Assistant
<b>Based at:</b>	90 Hope Street
<b>Responsible to:</b>	Scheme Manager / Deputy Manager
<b>Date:</b>	June 2017

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### The Scheme

90 Hope Street provides direct access accommodation in a safe and secure environment. The service helps people to work through issues related to their homelessness and to support them to find more permanent housing.

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### What you will be doing

The role entails supporting the Duty team with the daily tasks of running the hostel. The volunteer role will always be supported by 2 duty staff members.

This includes:

- Helping with the preparation and serving of food at meal times alongside staff.
- Preparing rooms for occupancy.
- Engaging with customers residing within the hostel environment.
- Working with the staff team to keep the hostel clean and tidy.
- Engaging and assisting with customer activities.
- Assist in the "Severe Weather Emergency Provision" (SWEP) arrangements as required.

The service is open 24 hours a day, 7 days a week and we would like volunteers throughout this period.

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### The benefits of volunteering

- The opportunity to learn new or improve existing skills.
- Work experience that can be used as a reference for future employers.
- An induction into Brighter Futures and the services that we provide.
- Receive regular support and reviews to aid your personal development.
- The opportunity to attend Brighter Futures Academy training.
- Travel expenses reimbursed at 45p per mile or public transport (up to £5 per day).

### Additional

Brighter Futures will not discriminate in its employment decisions against applicants with criminal records, if it is judged that the offence has no relevance to the post applied for. A DBS (formerly CRB) will need to be carried out on the successful applicant before the post can be started. Brighter Futures is committed to safeguarding and promoting the welfare of children and adults, and all colleagues (paid and volunteers) to share the commitment and complete mandatory training.

**Academy Manager:**

**Scheme Manager:**

**Volunteer Coordinator:**