

## **Passionate, Creative, Equal, Empowering and Sustainable**

**\*\*We have an exciting opportunity for Night/Tenancy Support Workers to join our team at 90 Hope Street\*\***

Are you someone with compassion? Do you enjoy working in a fast-paced environment? Can you develop a rapport with people? We're looking for people to join our dedicated housing team to play a key role supporting homeless people as they make the difficult journey of recovery.

Our housing services provide emergency and temporary accommodation for people experiencing homelessness. We have several roles available, working nights, evenings and weekends.

Key duties include;

Being a first point of contact for customers.

Welcoming new customers into their accommodation, offering information, advice and support.

Admin duties i.e., maintaining communication logs, record keeping, data entry, providing handover reports, rent collection.

Housekeeping duties i.e., preparing rooms for occupancy, property inspections and reporting repairs.

Job Title: 3 x Night Workers (building-based) (temporary/permanent)

Hours: 33.2 hours pw – must be able to work on a pre-arranged shift rota pattern

Salary: £19,303.26 pro rata (£17,341.87 actual)

Job Ref: A657

Job Title: 2 x Tenancy Support Workers (building-based) (permanent)

Hours: 32.4 pw - must be able to work on a pre-arranged shift rota pattern that includes evenings and weekends

Salary: £19,702.56 pro rata (£17,270.10 actual)

Job Ref: A658

We offer a contributory pension scheme, group income protection, occupational sick pay, healthcare cash plan, up to 40 days annual leave and provide excellent training and learning opportunities.

Full information on how to apply can be found at [www.brighter-futures.org.uk](http://www.brighter-futures.org.uk). Closing date for applications is Monday 13<sup>th</sup> December 2021 Interviews TBC

Brighter Futures is an Equal Opportunities employer.



**Providing effective solutions to complex needs**